Newsletter

OUR TEAM

General Practitioners

Dr John McIntosh

Dr Sunil Purohit

Dr Khin Win

Dr Anna Varghese

Dr Sahar Heidari

Dr Shayan Rad

Dr Nash Bashar

Dr Kamran Asgaripour

Dr Karthik Premkumar

Dr Scott Temple

Practice Manager

Annette Swann

Nurses

Karen | Emma | Tahlia | Tash Bec | Holly | Bronwyn

Receptionists

Amanda | Tara | Larissa Shanni | Fiona | Kimberly

SURGERY HOURS

Mackay GP Superclinic Ph: (07) 4954 8866 Monday – Friday

7:00am - 7:00pm after 6pm by appointment only

Weekends & Public Holidays 8:00am – 2:00pm

AFTER HRS & EMERGENCY

Our practice provides after hours services. For appointments before 10pm please call 0439 292 155

For appointments after 10pm please call the doctor direct 0438 976 768.

All services completed by 11pm will be bulk billed.

Consultations after 11pm will incur a fee of \$250 with a \$150 Medicare rebate.



1300 GETDRS (1300 438 377)

> RECEPTION HOURS Mon-Fri 4pm -10pm Sat 12pm -10pm Sun 8am -10pm

BOOK ONLINE www.drtou.com.au

Is there a Doctor in the house?



Dr Sahar Heidari **MD**

Dr Sahar was born in Tehran and studied medicine at Qazvin University of Medical Sciences in Iran. She moved to Australia with her husband Shayan and has lived in Mackay since 2013. She specialises in Women's Health, Chronic diseases and has interests in Skin Cancer and Aesthetics.

In her spare time Dr Sahar enjoys spending time with her family, reading books, blogging and watching movies.

What's On?

RED APPLE DAY

WEDNESDAY, 21ST JUNE

Australians are encouraged to support the vital work of Bowel Cancer Australia through the purchase of Bowel Cancer Awareness Ribbons and Apple themed fundraising activities.

Bowel cancer affects both men and women of all ages and needs

Bowel cancer affects both men and women of all ages and needs to be made more aware of in every household across Australia Bowel cancer is preventable, treatable and beatable if detected early.

For more information or to donate go to www.redappleday.org

Bowel Cancer Awareness Month GET BEHIND IT! Support Bowel Cancer Australia this June bowelcanceraustralia.org Bowel Cancer Australia Bowel Cancer Australia

HEALTH AWARENESS

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Friday the 9th of June is pirate day Friday. Dress up like a pirate and raise funds for children with brain cancer. Brain can-

cer is the most common form of tumour in children and is the second most common cause of death in children in Australia. Treatments available vary depending on tumour type, grade, child's age, overall health.

BE A HERO. BE A PIRATE. PTRATE DAY FRIDAY



Show your support and get involved visit http://www.piratedayfriday.org.au

JUNE IS BOWEL CANCER AWARENESS MONTH

14,958 Australians are told they have bowel cancer every year. Bowel cancer is Australia's second biggest cancer killer after lung cancer, claiming the lives of 4,162 people every year.

Age, health history and inheriting certain genes can affect the risk of developing bowel cancer. Possible signs of bowel cancer include a change in bowel habit or blood in the bowel movement. Don't delay in talking to your GP is you are experiencing symptoms for two weeks or more, because when diagnosed early 90 percent of cases can be successfully treated. Not everyone experiences symptoms, particularly in the early stages of bowel cancer.

For more information visit www.bowelcanceraustralia.org

GP Superclinic Group - Raising the Bar in Health



OUR ALLIED HEALTH PARTNERS

Advanced Mole Clinic & **Exaisit You**

Mon - Fri 8.30am - 5pm PH: 4840 2173

All Sorts Development Speech Pathology & Occupational Therapy

PH: 4927 9082 or 0423810518

Instant Calm

Teresa Abela PH: 0409 819 453

Exercise Physiologist

Matthew Cassidy PH:4954 8866

Sullivan Nicolaides Pathology

PH: 4954 7814

ChemMart Pharmacy

PH: 4840 2730

Construct Health Physiotherapy

PH: 4840 2122

Northern Beaches Dental

PH: 4840 2700

Bottoms Up Colonics

PH: 4840 2182

Billing Arrangements

Please note that we are not a bulk billing surgery, and consultation fees are to be paid at the time of your consult: Payment can be made by Cash, Cheque or Eftpos.

Weekdays

Standard Consultation	\$85.00
Health Care Card	\$70.00
Pension Card	\$55.00
Aged Pensioner	ВВ
Weekend Appointments	\$95.00

Medical Results



Due to updated confidentiality laws, please note that only your doctor has access to your test results.

Results can take several days to come through.

A follow up appointment with your doctor will be required to obtain your results, and to maintain continuity of your care.

Telephone & Email Access





Our Doctors are extremely busy, and cannot take your call or see to your emails immediately.

Our staff can take your message and relay it to your doctor when they are available.



Did you know your Personally Controlled Electronic Health Records *(PCEHR) is now available to your practitioner

PCEHR allows you to control your medical records and allows access to the medical practices of YOUR choice.

Registering for this service will help provide better individual care for our patients

REGISTER:

Online www.ehealth.gov.au In person at your local medicare office Via telephone 1800 723 471, option 1.

Repeat Requests

We value your ongoing health & like to monitor your health requirements.

Any referrals or repeat scripts do require an appointment made with vour GP.

Personal Information Management

Your medical record is a confidential document. It is a policy of this Practice to maintain security of Personal Health Information and it is only available to authorised staff.

Translating & **Interpreting Services**

Phone: 131450

24 Hour Relay Call

Numbers

TTY / Voice Call: 133677

Speak & Listen: 1300 555 727

A phone solution for people who have a hearing or speech impairment.

FEEDBACK

If you have any suggestions, concerns or complaints about the service we would like to hear from you. Please mail your suggestions to:

Practice Manager, GP Superclinic Group, PO BOX 98, Rural View Qld 4740 Unresolved issues can be posted to:

The Qld Office of the Health Ombudsman, PO Box 13281 George Street, Brisbane Qld 4003 Or Call 133 OHO (133 646), Monday to Friday 9am to 5pm

Mackay GP Superclinic City Superclinic Mackay Walkerston GP Superclinic Marian GP Superclinic Hay Point Medical Centre

1-3 Old Eimeo Road, Rural View Q 4740 160 Boundary Road, Ooralea Q 4740

13-17 Dutton Street, Walkerston Q 4751

247 Anzac Avenue, Marian Q 4753 Shop 7 Valroy Street, Half Tide Q 4740 P: 4954 8866

P: 4952 4929

P: 4959 2609 P: 4954 3702 P: 4956 3477

www.mackaygpsuperclinic.com.au www.citysuperclinicmackay.com.au www.walkerstongpsuperclinic.com.au

www.mariangpsuperclinic.com.au